

PRIVACY POLICY

Terms of Use

Bellevue Garden Hotel Kansai International Airport (hereinafter referred to as "the Hotel") recognizes the importance of protecting guests' personal information and will undertake all measures to ensure it is safe. Our privacy policy is as follows:

1. Personal Information

The Act on the Protection of Personal Information states that personal information refers to data that can identify a specific individual (referred to as "personal identification information"). This includes information about a living individual such as the person's name, date of birth, address, telephone number, email address, and other contact information. It also includes data such as appearance, fingerprints and voice as well as information such as the insurer number on the health insurance card.

2. Purposes of Collecting and Using Personal Information

The purposes for which the Hotel collects and uses personal information are as follows:

- To facilitate services at the Hotel
- For communication purposes, such as reservation confirmations
- To inform guests about lost items, new products, new services, etc.
- To conduct marketing activities
- To comply with legal obligations as required by law

3. Provision of Personal Information to Third Parties

The Hotel will not provide customers' personal information to third parties, except in the following cases:

- When requested by customers for arrangements such as reservations at other accommodations
- When it is necessary to report to the travel agency through which the customer made the reservation

- When there is customer consent
- In cases of emergencies requiring urgent medical treatment when obtaining customer consent is difficult
- When the Hotel entrusts part of its operations to third party companies
- When the Hotel needs to comply with legal requests

4. Management of Personal Information

- Customer's personal information will be carefully managed to ensure proper storage and usage.
- Hotel employees will be required to familiarize themselves with manuals to ensure safe handling of personal information.
- When entrusting business operations to third-party companies, confidentiality agreements will be made and necessary security measures will be implemented.

5. Contact Information

For inquiries regarding this privacy policy, please contact us.

Bellevue Garden Hotel Kansai International Airport
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