

Bellevue Garden Hotel Kansai Airport Usage Regulations

To ensure a safe and comfortable stay for all guests, we have established the following regulations based on Article 10 of our Accommodation Terms and Conditions.

Failure to comply with these regulations may result in refusal of accommodation or access to hotel facilities as per Article 11 of our Accommodation Terms and Conditions. Please be aware that the hotel will not be responsible for any accidents that occur as a result of non-compliance.

[Fire Prevention Measures]

1. Immediately upon arrival, please check the evacuation route map and emergency exits on the back of the guestroom door.
2. Smoking (including e-cigarettes, heated tobacco, etc.) is only allowed in the designated smoking area. Smoking in the lobby, corridors, guest rooms, restrooms, or emergency staircases are prohibited.
 - o If found smoking in areas other than the designated smoking or if cigarette butts or cigarette odor are found after check-out, a special cleaning fee of 100,000 yen will be charged.
3. Please do not engage in activities in the guestroom that could cause a fire. Also, please do not use heating or cooking appliances.

[Security Measures]

4. Always ensure that the door is locked when leaving your room. When inside, especially while sleeping, please use the internal lock and door stopper. If visitors arrive, please check using the security peephole or partially open the door with the door stopper in place.
5. Please refrain from meeting visitors in your guestroom.

[Payments]

6. Accommodation fees must be paid upon check-in.
7. If you wish to change the duration of your stay, please inform the front desk in advance. For extensions, please settle the charges for your previous stay and pay for the new duration of stay.

8. If the front desk requests payment for your account during your stay, please make the payment promptly.
9. The hotel cannot make payments for your personal expenditures such as personal purchases, tickets, taxi fares, or postage fees on your behalf.
10. If using hotel restaurants or other facilities with your signature, please present your room key.

[Valuables and Deposited Items]

11. If any items entrusted to the front desk's safe deposit box are lost or damaged, the hotel will compensate up to 100,000 yen, except in cases of force majeure. For cash or valuables, if the guest did not disclose the contents and value at the time the hotel requested it, compensation will be limited to 50,000 yen. The hotel does not take responsibility for the loss, damage, or theft of items or valuables not deposited in the safe deposit box.
12. Lost and found items will be kept for seven days before being handled according to lost property laws. Perishable items such as food, magazines, and waste in rooms after check-out will be disposed of immediately by the hotel.

[Prohibited Actions]

13. Guests are prohibited from bringing the following into the hotel:
 - (a) Animals and pets (excluding assistance dogs and service dogs)
 - (b) Gunpowder, volatile oils, or any other flammable or explosive materials
 - (c) Items that emit a strong or bad smell
 - (d) Excessive amounts of personal goods
 - (e) Firearms, swords, narcotics, or any items prohibited by law
 - (f) Items deemed dangerous to the safety of other guests
14. Please do not engage in noisy behavior such as loud talking, singing, or creating disturbances that would inconvenience other guests.
15. Gambling and other actions that disturb public order and cause inconvenience to others are prohibited.

16. The following rules apply to hotel facilities and equipment:
 - (a) Please do not use items for purposes other than their intended use.
 - (b) Please do not remove items from the hotel.
 - (c) Please do not move or alter hotel property.
17. Please do not wear nightwear or slippers along the corridors or in the public areas.
18. Please do not hang items on the window that may affect the hotel's exterior appearance.
19. Please do not distribute advertising materials or sell items to other guests within the hotel.
20. Guestrooms and the lobby should not be used for business or commercial purposes.

[Other Notes and Precautions]

21. The guest will be charged for any damages, loss, or theft to hotel facilities or equipment. A fee of 2,000 yen will be charged for lost room keys.
22. Guests under 18 years of age or high school students are not allowed to stay without the permission of a guardian.
23. Unauthorized use of photos or images taken in the hotel for business purposes may result in legal action.
24. If a guest's suitcase is left unattended, a disposal fee of 5,000 yen will be charged.
25. The hotel does not accept the use of facilities by organized crime groups or members of such groups. If a guest is found to be a member of such entities, the hotel will refuse service immediately, even if the booking has been made or the guest is already using the facilities.